



IN THE KNOW

Developing Top-Notch CNAs, One Inservice at a Time

A Patient Rights Module: Maintaining Confidentiality

EMPLOYEE NAME
(Please print):

DATE: _____

- **I understand the information presented in this inservice.**
- **I have completed this inservice and answered at least eight of the test questions correctly.**

EMPLOYEE SIGNATURE: _____

SUPERVISOR SIGNATURE: _____

Inservice Credit:

<input type="checkbox"/> Self Study	1 hour
<input type="checkbox"/> Group Study	1 hour

**File completed test
in employee's
personnel file.**

Are you "In the Know" about confidentiality? Circle the best choice or fill in your answer. Then check your answers with your supervisor!

- Clients have the right to confidentiality as stated in the:**
 - A. Patient Privacy Act.
 - B. Patient Bill of Confidentiality.
 - C. Patient Bill of Rights.
 - D. Insurance Agreement Act.
- Someone who breaches confidentiality may be:**
 - A. Fired.
 - B. Put in jail.
 - C. Fined.
 - D. All of the above.
- Your client is complaining of chest pains. You call 911 on his behalf. The operator begins asking you questions about his medical history, you should:**
 - A. Hang up and have your supervisor make the call.
 - B. Provide the information because it's an emergency situation.
 - C. Put the client on the phone to give consent for you to speak for him.
 - D. Politely refuse to provide your clients personal health information.
- The best place to discuss your clients with other co-workers is:**
 - A. In the hallway.
 - B. In the cafeteria.
 - C. In a private room with a closed door
 - D. In the employee break room.
- True or False**
Breach of confidentiality is when a client acknowledges and allows the release of information to other parties.
- True or False**
You don't have the right to know if a particular client is HIV positive.
- True or False**
It's okay to discuss your client's health status with people who are directly involved in the client's care.
- True or False**
The HITECH Act of 2009 decreased the fines and penalties for HIPAA violations.
- True or False**
If you use a computer to chart, you should always log off before leaving the computer.
- True or False**
A copy of the client's care plan is considered confidential information.