



IN THE KNOW

Developing Top-Notch CNAs, One Inservice at a Time

A Professional Growth Module: Maintaining a Professional Distance

EMPLOYEE NAME
(Please print):

DATE: _____

- ***I understand the information presented in this inservice.***
- ***I have completed this inservice and answered at least eight of the test questions correctly.***

EMPLOYEE SIGNATURE:

SUPERVISOR SIGNATURE:

Inservice Credit:

<input type="checkbox"/> Self Study	1 hour
<input type="checkbox"/> Group Study	1 hour

File completed test in employee's personnel file.

Are you "In the Know" about professional distance? Circle the best choice or fill in your answer. Then check your answers with your supervisor!

- Having an understanding of your client's feelings and acting on that understanding in a helpful way is known as**
 - Genuineness.
 - Sympathy.
 - Therapeutic relationship.
 - Empathy.
- A basic physical need that must be met before any other need matters is**
 - Food.
 - Elimination.
 - Sleep.
 - All of these.
- You may have crossed the professional distance line if you**
 - Visit or call a client on your day off.
 - Offer a back massage after a bed bath.
 - Give manicures to all your female clients.
 - Help your client arrange photos in a photo album.
- When you do things for a client that he can do without your help, you**
 - Are just doing what you are paid to do.
 - Help him gain strength and confidence.
 - Limit his ability to gain or maintain self-care skills.
 - Know you will get praise and thank-you gifts from his family.
- True or False**
Keeping a professional distance means clients and co-workers cannot know anything about your personal life.
- True or False**
It's okay to accept a gift of cash, as long as you feel like you really deserve it.
- True or False**
Having a romantic relationship with a client or co-worker can get you fired.
- True or False**
You should never discuss your opinions on politics, religion or money at work.
- True or False**
The goal of the client/caregiver relationship is to identify and meet the client's needs.
- True or False**
You should give better care and more attention to clients who give you gifts.