



IN THE KNOW

Developing Top-Notch CNAs, One Inservice at a Time

A Communication Skills Module:

Talking about Death

Are you "In the Know" about talking about death?

Circle the best choice, then check your answers with your supervisor!

EMPLOYEE NAME
(Please print):

DATE: _____

- ***I understand the information presented in this inservice.***
- ***I have completed this inservice and answered at least eight of the test questions correctly.***

EMPLOYEE SIGNATURE: _____

SUPERVISOR SIGNATURE: _____

Inservice Credit:

<input type="checkbox"/> Self Study	1 hour
<input type="checkbox"/> Group Study	1 hour

File completed test in employee's personnel file.

1. TRUE or FALSE

It is unhealthy to feel fear, guilt, anger or grief about death.

2. TRUE or FALSE

Depression is the fourth stage in the five stages of dying.

3. TRUE or FALSE

People should pass through the stages of death and dying in a certain order, beginning with denial and ending in acceptance.

4. TRUE or FALSE

Families of terminally ill clients also go through several stages of mourning which are similar to the five stages of dying.

5. TRUE or FALSE

If a dying client cries when talking about his situation, you should change the subject to something cheerful.

6. Clients in the second stage of the dying process are likely to:

- A. Yell at family members.
- B. Come to terms with death.
- C. Make a bargain with God.
- D. All of the above.

7. When listening to a client:

- A. Don't interrupt.
- B. Be willing to give positive feedback.
- C. Keep eye contact.
- D. All of the above.

8. When a client pretends that she is not sick, she is probably in:

- A. Stage Three
- B. Stage One
- C. Stage Five
- D. Stage Two

9. TRUE or FALSE

It is better to ask a dying client open ended questions, rather than questions with "yes" or "no" answers.

10. TRUE or FALSE

A terminally ill client tells you he is thinking of committing suicide. This is confidential information that you are NOT allowed to tell your supervisor.