



IN THE KNOW

Developing Top-Notch CNAs, One Inservice at a Time

EMPLOYEE NAME
(Please print):

DATE: _____

- ***I understand the information presented in this inservice.***
- ***I have completed this inservice and answered at least eight of the test questions correctly.***

EMPLOYEE SIGNATURE:

SUPERVISOR SIGNATURE:

Inservice Credit:	
<input type="checkbox"/> Self Study	1 hour
<input type="checkbox"/> Group Study	1 hour

File completed test in employee's personnel file.

A Safety Module: Violence in the Workplace

Are you "In the Know" about violence in the workplace? Circle the best choice or fill in your answer. Then check your answers with your supervisor!

- True or False**
Healthcare workers are the victims of nearly *half* of all injuries caused by workplace violence.
- True or False**
Violence against healthcare workers is just part of the job.
- True or False**
Verbal harassment can be hurtful but does not need to be reported as workplace violence.
- True or False**
Remaining silent about a workplace violence incident is part of the "broken windows theory."
- When a client with dementia becomes violent, you should:**
 - Arm yourself so you can hit back if you are hit.
 - Do nothing, it's just part of the job.
 - Take another employee with you to help with care.
 - Only provide care while the client is asleep.
- True or False**
Understaffing and working alone, especially at mealtimes, puts healthcare workers at risk for workplace violence.
- True or False**
The first thing you should do if you are attacked is get counseling for PTSD.
- True or False**
Thinking like a boy scout means you should always carry a weapon.
- True or False**
The majority of threats and assaults against healthcare workers come from clients.
- Fill in the Blanks**
It's important to report any incidence of workplace violence because if it isn't _____ it didn't _____.

_____ it didn't _____.